KEEPING AMERICA SAFE: HACKENSACK MERIDIAN HEALTH’S ASSIST PROGRAM

Providing the knowledge and resources to help organizations safely get back to business.

TRANSFORMING BUSINESS TOGETHER

Businesses face a constantly changing landscape due to COVID-19. Operating “as usual” does not work anymore. Business owners have many questions and concerns especially because they are not “health care” experts but are dealing with a “Health-related” issue. They need to do their best to keep employees, customers and visitors safe. That’s why we created the Keeping America Safe: Hackensack Meridian Health Assist Program to share best practices in safety, cleanliness, education and testing. Several business owners’ concerns that our program addresses include:

- How can I best protect my employees and customers against COVID-19 transmission?
- How can I keep track of the changing guidelines and their impact on policies and protocols?
- How can I certify that crucial, precautionary measures have been implemented as my commitment to provide a safe environment?
- How do I need to reconfigure my environment to accommodate for social distancing?
- What should I do if someone tests positive for COVID-19?
- How can I best support my employees’ health and wellbeing?
As New Jersey’s largest integrated health care network, Hackensack Meridian Health is prepared to answer these questions and is well positioned to provide expert consultation and a myriad of exceptional services that contribute to a safe and secure environment for employees and customers.

- Our network faced COVID-19 head-on, treating thousands of patients in our hospitals and sites, as well as conducting over 119,000 virtual visits and diagnostic COVID-19 tests, innovating testing and treatment options through our School of Medicine and Center for Discovery and Innovation, while also protecting and supporting our 36,000+ team members, their families and our community at large.

- Our experts have been thought-leaders throughout the pandemic, sharing insights with the business and medical community nationwide.

- With patients experiencing side effects after recovering from COVID-19, our network launched the COVID Recovery Center, New Jersey’s first center providing medical support for COVID-19 side effects like lung, heart and behavioral health complications, as well as offering a specialized COVID Rehabilitation Program at JFK Johnson Rehabilitation Institute.

Hackensack Meridian Health’s Assist Program offers turnkey solutions that fit any type of business. Services provided include:

- **INFORMATION AND EDUCATION** – Providing access to clinical, environmental health and safety, communication, health and wellness experts, webinars, checklists, scientific updates, videos, handouts, e-learning modules and more.

- **ON-SITE VISIT AND CONSULTATION** – Evaluating and offering recommendations for work environments including risk mitigation strategies, team member health and wellbeing, facility reconfiguration, air exchange and filtration, social distancing, and signage.

- **POLICIES AND PROCEDURE REVIEW AND ENDORSEMENT** – Focusing on infection prevention and control measures, cleaning and disinfection protocols, symptom screening procedures, COVID-19 testing strategies, exposure/incident management, and return to work criteria.

- **HEALTH CARE SERVICES** – Facilitating access to on-demand virtual visits, urgent care centers, physician practices and acute care hospitals across the state.

Hackensack Meridian Health has numerous national excellence awards, Joint Commission accreditation, Magnet designation, Patient Safety Grade from the Leapfrog Group and Practice GreenHealth’s Environmental Excellence Awards, and has high quality and patient satisfaction scores in all aspects of health care.
**KEEPING AMERICA SAFE:**

**HACKENSACK MERIDIAN HEALTH'S ASSIST PROGRAM**

**TIER 1**

- **DIRECT CONNECT HOTLINE:** A fast-track to obtain answers from Hackensack Meridian Experts

- **RESOURCE ACCESS CENTER:** A comprehensive online resource of COVID-19 information including up-to-date guidelines and best practices

- **WEEKLY BRIEFING:** Reliable local & global updates on important COVID-19 facts

**TIER 2**

**TIER 1 + ADDITIONAL SERVICES**

- **ON-SITE VISIT:** Personalized assessment, guidance and suggestions

- **POLICY AND PROCEDURE REVIEW:** Detailed analysis citing requirements and recommendations

- **HACKENSACK MERIDIAN SEAL OF APPROVAL:** Endorsement of policies and procedures by Hackensack Meridian Experts upon meeting essential criteria.

** OPTIONAL ADD-ONS**

**(APPLICABLE TO BOTH TIERS)**

- **VIRTUAL MEETINGS:** Dedicated time with Hackensack Meridian Experts

- **COVID-19 TESTING ASSISTANCE:** Contingent on available resources

- **ONLINE LEARNING MODULE:** Information on the role and responsibilities associated with proper COVID-19 screening and symptom checking

- **INTEGRATIVE HEALTH AND WELL-BEING SUPPORT SERVICES** *(NON-CLINICAL)*
  - Expert Consultations (Q&A sessions, program development, customized presentations and more)
  - Virtual Sessions
    - Guided meditation and promotion of self-care, stress management and resilience
    - Nutritional counseling and meal preparation
    - Group health coaching

*Pricing upon request*
WE'RE READY TO PARTNER WITH YOU

Our goal is not only to be the health care provider of choice, but to also be the preferred partner to businesses and employers that serve our community. Businesses who participate in Tier 2 of Hackensack Meridian Health’s Assist Program can utilize an endorsement logo on approved materials to let their employees and customers know they have taken additional steps to ensure they are providing a safe and secure environment.

For details related to tiered services or to learn more about Hackensack Meridian Health’s Assist Program, visit HackensackMeridian.org/KeepSafe, email KeepingAmericaSafe@HMHN.org, or call 732-869-2777.

PROTECT YOUR EMPLOYEES AND BUSINESS

Hackensack Meridian Health’s Assist Program offers solutions that fit any type of business including but not limited to:

- OFFICE SPACE
- RESTAURANTS
- COMMERCIAL REAL ESTATE
- SCHOOLS
- SALONS/SPAS
- SHOPPING MALLS

Keeping America Safe: Hackensack Meridian Health Assist Program is a consulting service that provides risk mitigation recommendations and best practices based on acquired knowledge and experience during the pandemic, while also aligning with CDC, DOH and governmental guidelines and mandates.